PRIVACY POLICY

Sehaj Synergy Technologies Private Limited–meters.siotel.in

PRIVACY POLICY - Effective Date: September06,2021

PRIVACY POLICY

We at Sehaj Synergy Technologies Private Limitedassume that the customers, visitors or users (hereinafter collectively named as “customer”) on this website know thatwe take care of their privacy seriously. Please read the following to learn more about our Privacy Policy.

1. By visiting or using the www.pmplindia .com website and domain name, or any other linked pages, features, content, mobile applications, and any other services offered by us from time to time in connection with any of the foregoing (hereinafter collectively named as"website"), customer agrees to the practices and policies set forth in this Privacy Policy, and hereby acknowledge and provide consent to our collection, use and sharing of one’s information as described in this Privacy Policy.
2. The terminologies that are not defined in this Privacy Policy, the meanings of such terms can be read in Terms of Use section of this website.

WHAT DOES THIS PRIVACY POLICY COVER

1. This Privacy Policy covers our policy regarding the ways or practices of collecting, maintaining or using the customer’s personal identifiable information or "Personal Information" that we gather when the customeraccesses or uses this website.
2. This policy does not cover or apply to the practices of our business affiliates, other third party companies (including the individuals whom we do not employ or manage) that we do not own or control, even if the customer access the websites or services of those such companies through the provided links or reference on this website.
3. We do not collect or solicit personal information knowingly from anyone who is under 13 years of age, and we do not allow such person to register for our services. If the customer is under 13 years of age, please do not attempt to register for the services or send us any information about oneself on this website, including one’s name, address, telephone number, email address, etc. No one under the age of 13 years may provide any personal information to us on this website. If we come to know that we unknowingly, accidently, mistakenly or unintentionally collected personal information from a child under the age of 13 without verification of his parental consent, we will delete that information as quickly as possible. If customer believes that we might have any information about a child under 13 years of age, please contact us at pankaj@powertracindia.com

PURPOSE OF ASKING INFORMATION FROM CUSTOMERS

We can ask our customers to provide their relevant persona information to us. We may use such received information so as to improve or enhance providing better services to the customers. We welcome the customers to set up their individual user account and profile on the website. Our purpose is to remain in touch with the customers, to give answers to their queries, to get inspiring ideas from their suggestions, to fulfill their requirements for certain products and services, to analyze how they utilize our website, or as

otherwise set forth in this Privacy Policy. We may share certain types of Personal Information with third parties.

We collect the following types of information:

USAGE OF CUSTOMER'S INFORMATION

1. We collect and store any information that is provided to us by the customer. We collect personal information, such as, name, username, phone number, credit card and other billing information, email address, shipping address of customer, email addresses of customer's friends(for introducing our services to them), and also customer's account credentials held with a third party, such as, login credentials for Facebook, etc. We also store information about personal interests and preferences of the customer. If customer accesses our services through Facebook Connect, the customer must understand that some content and/or information on his Facebook account ("Third Party Account Information") may be transmitted into his account that is held with us.
2. The customer may not be able to register with us or to use some or all the features of this website, if he does not provide us the information that we ask on request. If customer provides the information sought by us and authorizes us for doing such transmissions, then we transmit all the information (including his account information that is held with Third Party) to our service team, and customer thereby gets the coverage under this Privacy Policy.
3. The customer is notified that, to safeguard customer's privacy, we anonymize his personal information so that one cannot be identified individually, and further we may share such anonymizedinformation with our partners and advertisers.
4. Customer should not have any objection that we may share his non-personal information in unidentifiable (without disclosing identity) and demographic form with the advertisers. Using such information, the advertisers may select appropriate audience to offer their products and services. Our information sharing may sometimes include information regarding the purchases of certain brand of apparels, and enquiries that were made by the customers from us. By doing so, the customers may feel delighted with an indirect benefit of getting to know about various exciting new offers that the advertisers would have in for the customers. We reassure that our customer's identity is not disclosed to the advertiser or any other company.

- further so as to provide an optimal online experience to the customer. We may send a cookie to customer's device that records the activity of products being viewed on our website, and such information may be sent to third party website in unidentifiable form (without disclosing customer's identity) to them, so that they would send advertisements to the customers for similar or better products being offered by us and/or third parties.

EMAILS AND OTHER COMMUNICATIONS

We contact our customers by email or other means. We may send promotional offers, or suggest them the ways to make optimal use of our website. We may receive a confirmation when the customer opens our email. If the customer is not interested in receiving email or other mail from us, he must indicate the preference by changing account settings accordingly.

WILL Sehaj Synergy Tech.Pvt. Ltd. SHARE ANY OF THE PERSONAL INFORMATION IT RECEIVES?

We do not sell or share customer's personal information to anyone in personally identifiable form. We share customer's information in non-identifiable form with our affiliated third parties as follows:

AGENTS

We sometimes appoint agents other companies for executing our tasks, and therefore the relevant information of our customers is required to be shared with them for enabling them to serve our customers. Unless we inform the customers otherwise, our agents and such companies do not have the right to use our customer's personal information beyond what seems necessary in performing such tasks.

ABOUT USER PROFILES AND CONTENT

Customer's (user's) profile information, such as, a username, image content that customer uploads to our website, may be displayed without limitation to other users so as to facilitate users' interaction within the website, or for addressing the customer's request concerning our services. Any content that is uploaded by the customer on his user profile, including any personal information or content that is voluntarily disclosed online, in a manner that other users can view on discussion boards, chat areas, messages, etc. becomes available to public. All such content can be collected and used by others. Username of customer is also displayed to other users when he upload images or post comments to the website, and other users can interact through the comments. If customer signs into the website through Facebook Connect, his friends' list from Facebook may get imported to the website automatically. If such friends are also registered as the users of our website, they also get an access to customer's non-public information that was entered in user profile of the website. We do not control the policies and practices of any other third party website.

PROTECTION OF SEHAJ SYNERGY TECH.PVT. LTD. AND OTHERS

1. We may release customer's personal information in good faith without any unfair intention, or especially when such a release is required under law, or for enforcing our conditions of use, and/or for other agreements.
2. One's personal information may also be released for protecting the rights, property or safety of SEHAJ SYNERGY TECH.PVT. LTD. , our employees, users and others.
3. We may exchange such information with government authorities, organizations and other companies for the purpose of credit risk reduction and fraud protection.

INFORMATION IS SHARED WITH CUSTOMER'S CONSENT

Customer will be duly notified about when his personal information is likely to be shared by us with third party, and thereby customer will be able to prevent that sharing, except as set forth in this Privacy Policy.

IS CUSTOMER'S PERSONAL INFORMATION SECURE?

1. Customer's account on the website is password protected for the purpose of security and privacy. If customer accesses the account via Facebook Connect, one may have additional or different sign-on protections through Facebook. Customer must prevent unauthorized access to his account and personal information by making use of password protection and other sign-in protections

appropriately, and must limit an access to computer or device by adopting the practice of signing off every time after having finished the usage.

Our website may contain the links of other websites. We do not take any responsibility of the business practices or privacy policies of other websites. When customer follows the link to another website, one must read their privacy policy as well, and should be remain careful in dealings with them at one's own risk and discretion.

WHAT PERSONAL INFORMATION CAN A CUSTOMER EDIT?

The customer can access, edit or delete the following information on one's account through account settings:

- Name and password.
- Email address.
- Shipping and billing information.
- User profile information and user content, including images uploaded by a customer to the website.

Any changes, updates incorporated by us into the website may sometimes put unavoidable or minor impact or changes on the usage, viewing or storage of customer's information that is held with us. If customer has any query about viewing or updating information we have on file about him, please contact us at support@sstpl.net.in

WHAT CHOICES DO CUSTOMERS HAVE?

- We need some information about the customer so as to allow him getting registered with us, and to give him an advantage of using some or all the useful features on our website. Customer is free not to opt or disclose information to us. However, if customer chooses not to provide us that information, his range of activities to avail the services on website and features thereof may get restricted.
- Customer can change his account settings if he has no interest in receiving emails or other mails from us. However, it must be noted that if customer do not want to receive crucial notifications and updates from us, such as, legal notifications, Privacy Policy, Terms of Use, etc., even then such legal notices would still remain fully applicable to customer, and govern the usage of this website. Therefore, we firmly suggest our customer to remain open to receiving and reviewing our updates.

CHANGES TO THIS PRIVACY POLICY

- We may amend this Privacy Policy from time to time. The information that is collected currently would subject to the applicable Privacy Policy in force during the actual usage of information.
- If we make changes in our ways of using customer's personal information, then such information would be prominently declared and displayed on the website, and customer would also be notified directly through email or other means.
- Any changes made to this privacy policy would be applicable to the customer from the date and time of customer's first usage of this website after its declaration made on website.

QUERIES OR CONCERNS

If you have any concerns or queries regarding our privacy policies, please send us a detailed message pankaj@powertracindia.com
We will make every effort to resolve your concerns.

TERMS & CONDITIONS

PLEASE READ THE TERMS & CONDITIONS(TERMS OF USE / SERVICES) THOROUGHLY – meters.siotel.in

1. meters.siotel.in is owned and operated by SEHAJ SYNERGY TECH. Private Limited.
2. The word "customer" mentioned hereinafter may indicate or imply to include any new or existing customer/buyer/prospective customer/visitor of this website.
3. The visitors are welcome to browse through our website to get an access to our entire range of clothing and accessories that can be purchased at value for money prices, mentioned thereof.
4. No one can copy, replicate, misuse, misrepresent, manipulate any part of written, audio or visual content of this website, or misuse the product or information, pictures, images related to our products and services as mentioned on this website for any illegal, unwarranted or unauthorized purpose, or to violate any laws applicable (including, but not limited to, copyright laws) in any jurisdiction.
5. We can send our promotional messages/emails/make calls to the customers who are already registered with us.
6. We reserve the right to cancel any order for any reason without giving any prior notice to the customer. If any amount is paid by the customer, such an amount will be fully refunded back to the customer.
7. We reserve the right to **blacklist** or refuse to attend any customer for any reason without prior notice or intimation, i.e., cancel, not to accept, or process the orders of such a customer. We will duly refund the amount if prepaid order were placed by such a blacklisted customer. A customer can be blacklisted by us at our discretion due to the reasons, such as, insincerity of a customer who frequently returns the product without any reasonable justification, customer returning the product after use, or the customer doing misconduct, misdemeanor, illegal, unethical practice to us, or if one tries to impose undue influence on us owing to his position/power/profession, etc.
8. In case a customer faces any dispute (without sharing the concern with us) concerning the transaction through PayPal payment platform, we shall not be held responsible for the same, and we shall not be facing any loss of reputation or monetary loss whatsoever.

GENERAL CONDITIONS

1. We reserve the right to refuse to provide our services to anyone for any reason at any time.
2. The customer must agree that his content or information (excluding credit card information) may be transferred, unencrypted and involve (a) transmissions over various networks; (b) change to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.
3. The customer must agree not to reproduce, duplicate, imitate, copy or resale any product that is sold on our website without obtaining expressed written permission from us.

ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION ON THE WEBSITE

1. We take due care for the accuracy and authenticity of the information and content displayed on this website. However, any error, omission, misrepresentation or incomplete information on this website is purely unintentional and is not intended to cause any loss or damages to anyone. Therefore, we disclaim or refuse to accept any claims for compensating any losses or damages caused to anyone due to any reason whatsoever.
2. We declare that some information that is made available on this website may or may not be complete in current context, because website may contain certain historical information. Any historical information, necessarily, is not current and is provided for the reference only. Therefore, we shall not be held responsible for any inconvenience, loss, or wastage of time caused to the customers or visitors of the website.
3. We reserve the right to revise, update, modify, review, discontinue or retain any content, terms & conditions or the information regarding our services and products being displayed on this website, anytime at our discretion. The customers or visitors of this website are suggested to keep a close watch on the changes or modifications made by us to the content of this website.

MODIFICATIONS TO OUR SERVICE AND PRICES

1. The prices of our products are subject to change without notice.
2. We reserve the right to modify, change or discontinue the services (or any part or content thereof) on this website at any time without prior notice. We shall not be held responsible to pay for any claim, loss or damage arising from any source for such modifications or discontinuance of services.
3. The applicable prices for a particular product or service as shown on this website may vary according to different locations in the world, and it is because of various risk factors, uncertainties or additional expenses and charges applicable thereof. In other words, prices on the website accessed outside India is higher than the prices shown to visitors accessing the website within India.

ACCURACY OF BILLING AND ACCOUNT INFORMATION

1. We reserve the right to limit, prohibit or cancel the orders that appear to be placed by dealers, resellers or distributors, and therefore we can refuse any order placed to us at our sole discretion. We can cancel, restrict or regulate the quantities purchased per person, per household or per order. These restrictions may be imposed anytime on the orders placed through the same customer's account, the same credit card, or the orders that use same billing or shipping address. In the event, we cancel or make a change to an order, such a customer is duly notified on one or more of his contacts, such as, email, phone number or billing address that were provided to us at the time of placing the order.
2. The customer must agree to provide us all necessary and accurate details concerning his Account information(for payment transaction purpose only)to do the purchases from our store. Moreover, the customer must agree to provide us updates regarding Account details and other information frequently, including credit card numbers and their expiration dates, email address and dispatch address (for billing and product shipping purpose), to enable us to complete thetransaction and sales process, and thereby we may contact the customer whenever needed. Please review our Returns Policy for more details.

USER COMMENTS, FEEDBACK AND OTHER SUBMISSIONS

If customer send us certain specific submissions, e.g. contest entries, at our request, or willingly send us suggestions, proposals, feedback, creative ideas or other materials through any means, such as, online, email, postal mail, etc. (we collectively name it as 'comments'), customer must agree that we may use, copy, edit, publish, distribute or translate any such 'comment' content for any purpose, anytime, anywhere or in any medium or form for our benefit without legal restriction, that is forwarded to us by the customer. The customer must consider the follow points:

1. The customer must agree that any 'comment' content material forwarded to us by him should not be considered as his own Intellectual property, and therefore we shall be under no obligation (1) to maintain any comments in confidence; (2) to pay compensation for the use of any comments; or (3) to respond to any comments.
2. The customer must agree that his 'comments' that are shared with us should not violate intellectual property rights of any third-party, such as, copyright, trademark, privacy, etc., or other personal or proprietary rights.
3. The customer must not hide his Real identity from us, and must not mislead us by using fake identity, address, email address, and/or misuse the identity of someone else, as to the origin of any 'comment'. The customer is solely responsible for his 'comments'. We take no responsibility and assume no liability for any comments posted by the customer or any third-party.

ERRORS, INACCURACIES AND OMISSIONS

1. Errors and Omissions Excepted: We take due care and best efforts to put accurate and quality content and information on this website, even then our website may have some information containing unintentional errors, omissions or inaccuracies concerning the product descriptions, pricing, shipping or dispatch charges, transit times, product availability, promotions, offers or other

relevant information. All such errors or shortcomings are purely unintentional and not intended to mislead, deceive or exploit any customer or the visitor of this website. We reserve the right to rectify any error, omission or inaccuracy, and to change, amend or update any information without notice, or to cancel and refund (subject to our 'Order Cancellation Policy') the orders anytime even if the customer has submitted his order, if any information is found inaccurate.

2. We are not bound to clarify or regularly update any information without limitation related to our services on the website, except as required by law. We do not have any specified date for putting updates related to our products and services on the website. However, it may be considered or assumed that all the information on this website has been recently updated.

LICENSE AND WEBSITE ACCESS

We grant a limited license to access and make personal use of our services to the customers on this website, under the conditions as follows:

1. This license does not permit downloading or copying of information, caching, unauthorized hypertext links, uploading, posting, transmitting any content, piracy, misuse or framing of any information available through the website for the benefit of customer, website visitor, another vendor or any third party.
2. The license does not permit anyone to upload, post or transmit any material that contains software viruses, or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment.
3. Any action that imposes or may impose a threat or put unreasonable or disproportionate large load on our infrastructure; or any use of data mining, robots or similar data gathering and extraction tools is strictly prohibited. The customer cannot bypass any measures used by us to prevent or restrict access to this website.
4. Any unauthorized use of this license shall automatically terminate the permission or license.

DISCLAIMER OF WARRANTIES, AND LIMITATION OF LIABILITIES

SEHAJ SYNERGY TECH. PVT. LTD. hereby disclaim and refuse to accept certain warranties, guarantees, and limit our liabilities on the matters described as follows:

1. We do not assure or confirm that whether the services on our website will remain uninterrupted, error-free, timely and secure or not.
2. We do not assure or confirm that the results that may be obtained from the use of our products, services or website will remain accurate and reliable or not.
3. The customers or visitors of the website must agree that we may remove or cancel the services for indefinite periods without prior notice and explanation.
4. The customers or visitor should take due care and precautions while using the website and services thereof. The service and products that are provided or delivered to the customers are on' as available' basis (unless otherwise clearly stated by us) without warranties or guarantees, either express or

implied, including all implied conditions of merchantability, quality and durability for a particular purpose, title and non-infringement.

5. SEHAJ SYNERGY TECH. PVT. LTD. (including entire team of promoters, directors, officers, interns, employees, affiliates, agents, contractors, suppliers, service providers, licensors, licensee, etc.) shall not be liable for compensating any loss, claim, injury, accident or any direct, indirect, incidental, punitive, special or consequential damages of any kind, including, without limitation, loss of profits, revenue or savings, loss of data, replacement costs or similar damages, whether based in contract, tort (including negligence), strict liability or otherwise, or for any other claim related in any way arising from the use of any of our service or procured product by the customer.
6. SEHAJ SYNERGY TECH. PVT. LTD. (including the content drafting team of this Terms of Service) shall not be liable for compensating any loss or damage due to error or omission in any content posted, transmitted, or otherwise made available via the service, even if advised of their possibility.
7. Some states or jurisdictions do not allow the exclusion or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the maximum extent permitted by law.

INDEMNIFICATION

The customer of website must understand **not to raise** unnecessary, undue, unreasonable or malicious claims, allegations or demands against SEHAJ SYNERGY TECH. PVT. LTD. (including our entire team, directors, officers, employees, interns, subsidiaries, affiliates, partners, agents, contractors, subcontractors, licensors, licensees, service providers), and must agree to indemnify us for any losses thereof, including reasonable attorneys' fees, and/orfor the losses arising due to breach of these Terms & Conditions, or our Terms of Service.

SEVERABILITY

If any provision of these Terms & Conditions(Terms of Service) is found to be unlawful or unenforceable, then such a provision shall nonetheless be enforceable to the extent permitted by applicable laws, and any such unenforceable portion shall be deemed to be severed from the Terms of Service, and any such determination shall not affect enforceability and validity of other remaining lawful provisions.

TERMINATION

1. The obligations and liabilities of the parties incurred prior to termination date shall survive the termination of this agreement for all purposes.
2. In our sole judgment, if any customer fails, or we suspect the failure of customer, to comply with any provision of these Terms of Service, we may terminate this agreement at any time without notice, and customer will remain liable for paying us any due amount up to and including the date of termination, and/or we may deny the access of Customer to our website (or any part thereof) accordingly.

3. These Terms of Service are effective unless and until terminated either by the customer or us. The customer may terminate these Terms of Service at any time by notifying us that he no longer wishes or cease to use our services or website.

ENTIRE AGREEMENT

1. The delay or failure to exercise or enforce any right or provision of these Terms of Service on our part shall not constitute a waiver of such right or provision to the customer.
2. The terms of service, policies or operating rules on this website in respect to our services constitute the entire understanding and agreement between us and customer, and these terms of service especially govern the customer's use of our services, supersede any prior or contemporaneous agreements, proposals, communications and agreements, whether oral or written (including, but not limited to, any prior versions of the Terms of Service).
3. Any ambiguity or misrepresentation is unintentional, and such shortcomings or errors of these Terms of Service shall not be construed against us.

GOVERNING LAW

These terms & conditions, agreement, privacy policy or the documents they incorporate by reference, shall be governed and construed in accordance with applicable laws of India, with exclusive jurisdiction conferred on the honorable Courts in Jaipur, India.

CHANGES TO TERMS OF SERVICE

1. The customers can see or review the most current version of the Terms of Service at any time on the website.
2. We reserve the right at our sole discretion, to update, change or replace any part of these Terms of Service by posting updates and changes to our website.
3. The customers or viewers are welcome to visit the website periodically to get to know about the most recent updates and changes made to the Terms of Service. The continued visit or access to our website by the customers, and to view the recent changes and updates thereof, shall constitute their acceptance to such changes.

CONTACT INFORMATION

The customers may please send us the queries, suggestions or complaints at support@sstpl.net.in